## 2.6.1 PEOPLE'S INSTITUTE OF HOTEL MANAGEMENT: PROGRAM OUTCOMES

PO1	Hospitality Management Knowledge	Apply the knowledge of Hospitality Management, Culinary Science, Human Resource Management, Communication Skills and Marketing to the solution of Hospitality and Tourism World.
PO2	Problem Analysis	Identification of problems of Hospitality Industry, Formulation, Research Literature, and analyze complex Hospitality Management problems reaching substantiated conclusions using Principles of Hospitality.
PO3	Project Development and Solutions	Develop and study the project case related to Hospitality Industry and Designing and Developing Solutions.
PO4	Modern Management Methods	Create and integrate new solutions and adopt new methods of Culinary Science and Management Practices with an understanding of the limitations.
PO5	The Hospitality Professionals and Society	Creation and Application of Hospitality Knowledge to serve the society.
PO6	Environment and Sustainability	Understand the impact of the Hospitality Education and Culinary Science on society and environments for Sustainable Development.
PO7	Ethics	<ul> <li>Apply the ethical principles and commit to professional ethics and responsibilities and norms of the Hospitality Management Practices.</li> <li>Respect of Tourists/Guests and Colleagues that encompasses without prejudice diversity of the background, language in culture.</li> <li>An understanding of Tourist's/Guest's right particularly with regard to confidentiality.</li> </ul>
PO8	Individual and Team Work	Function effectively as an individual, and as a member or leader in diverse teams, and in Multidisciplinary Hospitality Settings.
PO9	Communication	Communicate effectively with teams, leaders as well as societies such as, being able to comprehend and write effective reports and design documentation, make effective presentations, and give & receive clear instructions.
PO10	Management & Culinary Skills	Develop management skills and learn culinary skills for a successful career as a Hospitality Management Professional.
PO11	Critical Thinking	Develop critical thinking skills and apply them to complex problems.
PO12	Social Interaction	Demonstrate the attitude favorable to the field of Hospitality Tourism and elicit views of others, mediate disagreements and help to reach conclusions in large Hospitality Group Settings.
PO13	Effective Citizenship	Develop to work as team with empathy and sensitivity towards others, the ability to act with an informed awareness of issues and participate in civic life through volunteering contexts.
PO14	Self-Directed and Learning	Acquire the ability to engage in independent and life-long learning in the broadest context of socio-cultural changes of Hospitality Industry.